

## Terms of Trading

- We adhere to the T&Cs as set out by BIFA and their standard requirements.
- We will set out with you the appropriate and agreed level of service and its requirements to complete the movement and/or provision of services.
- We will not breach the BIFA terms and conditions as we do not want to participate in substandard service provisions or unfair practices.
- In the process of providing you with a service we will act according to your instructions, excluding illegal activity or breaches of BIFA standards, and will act as your representative to HMRC and other parties as necessary.
- We will pay all monies owed in VAT, Duty or other payment required to HMRC on your behalf in full if that is part of your instructions, alternatively you may choose to do this yourself.
- All goods transported will be given an accurate description, monetary value, gross and net weights and shall not be misrepresented to us when you action our services.
- All goods will be prepared for safe and proper movements prior to our services so that we may move the goods via third party or undertake the movement of the whole or part goods as part of our warehouse and/or distribution services.
- Any losses of goods will be compensated as set out in BIFA Terms and conditions